

CLIENT TESTIMONIALS

sprout **IT**
Legal IT Specialists



Schillings
Lawyers

"We see SproutIT as part of our internal team. They have been with us throughout our growth including a major office move. Their support and consultancy has enabled us to deploy the applications and services we need to compete, comply and secure our business. I highly recommend them as an IT partner."

Christopher Mills
Commercial Director



"On any view the month-long project was multi-faceted, complex and sensitive (in that it involved business critical services). The Sprout team, led by Matt Torrens, planned and implemented the project successfully, with minimal downtime and within budget. There were far fewer teething problems than I expected, and technical issues that did arise in the immediate aftermath of the change were dealt with professionally and effectively."

Matthew Lavy
Barrister (responsible for in-house IT)



"The team at SproutIT, from top to bottom, go the extra mile to ensure that they understand our business needs and mirror that in terms of the service they provide. They are flexible, approachable and, above all, a cost effective solution to our IT provision and support needs. When a problem has arisen with our IT or communications equipment, Sprout have always risen to the challenge, calmly, professionally and most importantly in a timely fashion, which has meant that any impact on the business has been completely mitigated or had the minimum impact."

Andrea Penman
Office & Facilities Manager



quadrant
chambers

"We are consistently delighted by the service that we receive from Sprout. They are totally customer focused and easy to work with – nothing is too much trouble."

Tim Gerrard
Chief Executive



"SproutIT have worked with us on a major upgrade of our systems. We have been very impressed with their technical expertise. They provide the highest standards of service and they are extremely good value for money."

Caolionn Hurley
Chief Executive Officer



"Sprout clearly understand the importance to us of having a properly functioning, robust, remotely accessible IT infrastructure and do a good job keeping our systems running smoothly. I have been particularly impressed with Matt's careful but pragmatic approach to important structural issues (such as data security & disaster recovery), the friendliness and professionalism of the Sprout team and the speed with which urgent problems are attended to and fixed."

Matthew Lavy

Barrister responsible for in-house IT

HARCUS
SINCLAIR

"As a small firm we appreciate the calm, knowledgeable and hands on approach of the Sprout IT staff enabling us to concentrate on delivering a high quality service to our clients. Sprout have assisted us with a major overhaul of our IT network after a seamless handover from our previous IT firm."

Sue Russell

Practice Manager



"Sprout's 24x7 monitoring and out of hours help desk, allow Chambers to run at full capacity without worrying about IT problems. With back-ups every 15 minutes and offsite replication, we never have to worry about our data."

Carolyn McCombe

Chief Executive

SWINNERTON
MOORE
SOLICITORS

"Sprout have revamped our entire network with new servers and PCs. Our servers are backed up every 15 mins and we never have downtime."

Gordon Armstrong

Consultant Practice Manager



"Special thanks are due to Sprout, who identified a fault in a piece of hardware on the new servers at 7pm last Thursday and stayed in Chambers until 2am on Friday morning, ensuring that Dell replaced the faulty part in time for the diary to function as normal on Friday morning."

Richard Harrison

Barrister



"Prior to employing Sprout, we were experiencing disastrous downtime and service problems. They have helped us to greatly improve the reliability of our systems as well as enhance the technology in use and we now enjoy trouble-free and efficient IT Systems."

Gary Ventura
Senior Clerk



"As one of Sprout's first customers I am happy to confirm that we have enjoyed and continue to enjoy a high level of service. I have had experience of other agencies and by comparison cannot recommend Sprout highly enough. I would particularly comment on their always polite willingness to grasp the nettle and get on with sorting out any problem rather than prevaricate."

Nick Salt
Senior Clerk



"We have used SproutIT for several years. We find them technically proficient and particularly good at accommodating and resolving the issues typical of the non standard requirements of a barristers' chambers."

Jenny Fensham
Practice Administrator



"Sprout IT have effectively guided us through the process of installing a new IT system from design through to installation. The business interruption was minimal and the ongoing IT support is both efficient and friendly."

Dominic Flynn
Partner



"Sprout continually impress us with their practical, unflappable approach, technical capability, client skills and understanding of our business. They are a pleasure to work with and a key partner in the delivery of our service to our members and our clients."

Sarah Webbe
Chambers Manager



"Friendly, helpful and seemingly always available, SproutIT ensure our systems perform and let us concentrate on what we are best at."

Guy Abbiss
Partner



"Hogarth Chambers is a long-standing client of Sprout's. They are always friendly, approachable and go the extra mile to get the job done."

Kathryn Williams
Business Development Manager



"Sprout are helpful, efficient, friendly and always contactable. The remote access tool is a great way of fixing problems in a matter of minutes and they keep us updated with changes in technology which could be beneficial to our company."

Sofia Ehrenstrahle
Client Services Manager

Sprout Technologies Limited

Registered in England and Wales. Company Reg No:
5724389 Registered address: 175-177 Temple
Chambers, Temple Avenue, London EC4Y 0DB

020 7036 8530
www.sproutit.co.uk
Quadrant House, 10 Fleet Street, London, EC4Y 1AU