

# Case Study | Handover & Infrastructure Update | Harcus Sinclair



**Client:** Harcus Sinclair

**Type:** Private client law firm, specialising in trusts, tax and family law

**Challenge:** Harcus Sinclair had enjoyed rapid growth before partnering with Sprout and required an updated infrastructure to reflect their growing needs. Digital dictation, time recording, email, document management and tax applications all required upgrading, whilst all servers were nearing end of life. Pre SproutIT, data backup was being provided by a single DLT tape drive and, additionally, the Firm was suffering slow internet and remote working conditions, connecting via an 8mb ADSL internet connection.

HARCUS  
SINCLAIR



sprout **IT**  
Legal IT Specialists

# The Solution

Sprout set about securing the Firm's data first, with the implementation of Datasafe. This gave immediate peace of mind with 15 minutes backups on site and hourly backups offsite as well as fully hosted Disaster Recovery services. Next, Sprout implemented a 25mb fiber service (on a 100mb bearer) to replace the insufficient 8mb ADSL. A new ADSL service was installed and configured as a backup circuit with failover between the circuits managed by the firewall.

The old Cisco PIX501 firewall was replaced by a robust SonicWALL NSA2400 – this was complemented by an SSLVPN appliance for secure remote access, and managed wireless providing secure 'guest only' internet access, and highly secure (certificate based) LAN access, for domain members only.

A Dell SAN and dual server infrastructure was put in place in order to replace the ageing physical server environment – this was achieved using Citrix XenServer 5.6 and Windows Server 2008 Enterprise R2. Mimecast was introduced to provide industry leading email security and archiving – all internal and external emails are committed to the searchable 10 year archive, and every sent email transmits using encrypted (TLS) transmission – a normal email server sends unencrypted email. Lastly, all telephony systems were migrated to a trusted Sprout partner, saving a large amount on rental and call charges, each year.



**“ As a small firm we appreciate the calm, knowledgeable and hands on approach of the SproutIT staff enabling us to concentrate on delivering a high quality service to our clients. Sprout have assisted us with a major overhaul of our IT network after a seamless handover from our previous IT firm.”**

**Sue Russell**  
Practice Manager

# The Results

- Sensitive, hassle free, efficient and effective handover process, managed by SproutIT
- Highly secure environment with a new firewall and secure remote access, along with a best of breed wireless network
- 10 Year email archive, with encryption of all outbound emails, along with the very best email anti-spam/virus
- Superior backup solution with onsite business continuity and full offsite Disaster Recovery
- Lower TCO, lower power and cooling costs, reduced future capital expenditure and a scalable solution capable of rapid future server deployment
- Very fast internet connection allowing for highly effective remote working

# Contact Us

**Call Matt Torrens or Danny Killeen**

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