

Case Study | Full Business Support | Schillings Lawyers



Client: Schillings Lawyers

Type: Reputation specialists, for international corporations, brands, celebrities and high-profile business people



Challenge: Schillings have a reputation as “one of the legal companies most feared by Fleet Street” (Source: *The Scotsman*). The Firm has grown steadily over the years and, with that growth, there has been an increasing demand for technology. This demand has been driven by a need to leverage next generation technology in order to drive efficiency, productivity and, critically, security. Schillings’ areas of work mean that they cannot tolerate downtime and require access to support services, outside of normal operating hours.



sprout IT
Legal IT Specialists

The Solution

Sprout supplies technical staff, consultancy, strategy and support to Schillings. Our out of hours helpdesk means that we are able to support Schillings' staff at any time of the day. As specialists in the legal sector, Sprout have been able to implement and support critical business applications as well as support Schillings through the required upgrades and enhancements. Sprout have assisted Schillings with a major office move and have implemented a robust high availability business continuity and disaster recovery solution.

A long term and trusted relationship has allowed Sprout staff, dedicated to Schillings, to build key relationships and to have an in depth knowledge of a technically complex environment.

Systems from Blackberry, mobile digital dictation, CRM and document management systems to contact and matter management are complemented by secure remote access solutions, managed wireless networks, perimeter security with firewall redundancy and encrypted email.

The Results

- In depth knowledge of technically complex network
- Full IT strategy including budgeting and future proofing
- High availability DR solution with full failover testing
- Out of hours support
- A client relationship built on trust, hard work and Sprout's detailed knowledge of LegalIT requirements

" We see SproutIT as part of our internal team. They have been with us throughout our growth including a major office move. Their support and consultancy has enabled us to deploy the applications and services we need to compete, comply and secure our business. I highly recommend them as an IT partner."

Christopher Mills
Commercial Director,
Schillings

Contact Us

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